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Tinassa Tucker, 2011

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Jamie King: And it's recording.

Tinassa Tucker: Okay.

Jamie King: So will you say your name for the recorder?

Tinassa Tucker: Tinassa Tucker.

Jamie King: And how old are you?

Tinassa Tucker: 28.

Jamie King: And you told me this before but do you have any children?

Tinassa Tucker: Yes, I have one.

Jamie King: And how old is she?

Tinassa Tucker: She is 11.

Jamie King: And how long did you live in Clayborn Homes?

Tinassa Tucker: Three and a half years.

Jamie King: And what year did you move in?

Tinassa Tucker: I don't remember.

Jamie King: Okay.

Tinassa Tucker: Nuh-uh.

Jamie King: And how did you come in to live in Clayborn Homes?

Tinassa Tucker: They was doin' sign-ups and I went down to the office and I was put on a waiting list. I was on a waiting list about five and a half years.

Jamie King: Wow.

Tinassa Tucker: And I got called and I was 23, yes. I was 17 when I did it. I had to be 18 and on my birthday, so I went to sign up, and they called me, yeah.

Jamie King: And when you lived there, did you live in the apartments by yourself and your daughter?

Tinassa Tucker: Just me and my daughter.

Jamie King: That's it?

Tinassa Tucker: Yeah.

Jamie King: No one else lived in the apartment? Uhm, and what was it like when you first moved in?

Tinassa Tucker: Oh, it was a quiet apartment. It was quiet and peaceful and I had some nice neighbors. It was nice for the time that I was there. There was nothing wrong with the apartments, they were in good condition but it was nice.

Jamie King: Good and how are you are related to everybody that lives in this complex?

Tinassa Tucker: My auntie, this is my mom's house. Auntie – auntie right there and my cousin live down there.

Jamie King: What's your cousin's name?

Tinassa Tucker: **Kalassaki.**

Jamie King: Oh, Kalassaki, we talked to her yesterday.

Tinassa Tucker: Yeah.

Jamie King: Yeah, so you – is it all a big family?

Tinassa Tucker: Yeah.

Jamie King: Yeah?

Tinassa Tucker: Yup.

Jamie King: And how did you feel about living there, when you first moved into Clayborn?

Tinassa Tucker: Oh, well I was familiar with the area because my mama lived over _____, so I already knew about the housing projects but it was nice at the time, though.

Jamie King: And you say your mom lived there? How long did she live there?

Tinassa Tucker: Mmm, I was – I think we moved in ___ there when I was like three or four years old but I know we lived over there for a while. We lived on Georgia Street.

Stephanie Jones: So you lived there twice?

Tinassa Tucker: Yeah, I lived with my mom and I got my place.

Jamie King: So your mom did that when you were about 3 or 4 and then you lived there until you were about 17?

Tinassa Tucker: No, I think we moved from over there when I was like three or four years old.

Jamie King: Oh, okay, so you had lived there before?

Tinassa Tucker: Yeah.

Jamie King: I see, so were you born --?

Tinassa Tucker: I was born over there.

Jamie King: That's great, wow!

Tinassa Tucker: [Laughter]

Jamie King: Okay, how did you think that the physical conditions at the buildings and stuff when you were over there?

Tinassa Tucker: They was all right, just the people who been live over there the ___ was the problem because they hadda whole lotta – on your lease they'll tell you all the things that you couldn't do and what you could do and they wanted to basically – they wanted the people who live there and those who didn't live there bring all the problems and stuff with – the security they had – the security was real good over there, they shut down the ___ room and tell 'em that they couldn't come over there and ___ low tolerance and kids had to be in the house at the same time and it was good, though, when they started the zero tolerance with the kids that come in at ___, it was nice of them durin' the day, they put the gates up because the gates weren't up there at first when I first moved over there, the gates weren't up there. A little child had ___ he had the same problem as the neighborhood kids. A child got hit twice like that, so they put the gates up, came down the _____.

Jamie King: You mean got hit with a car?

- Tinassa Tucker:* Yeah, got hit with a car, yeah.
- Jamie King:* And that ____ followed that's sort of when you moved back in yourself?
- Tinassa Tucker:* Yeah.
- Jamie King:* That wasn't happening when they were growin' up?
- Tinassa Tucker:* Nuh-uh, nah, like anybody come over there when they put them gates up, some people, they sayin', "Let us in your house." Sayin' they finna have visitors and everything with all the problems there to let your lease. That was a good thing until they let your lease up, so go on at your house, turn that lease into _____. It was basically the ones that didn't live over that house that caused the problems and they did and they knew all bad people gonna be put out.
- Jamie King:* So it's the guests of people who were really causing the [crosstalk] --
- Tinassa Tucker:* Yup, mmm-hmm. Those were people from miles around the area and walk over there and see they friends and cause problems.
- Jamie King:* Well, so seeing it from – I mean, your family have lived in Clayborn Homes have gotten everybody who lives in this complex had all lived there before [crosstalk] --
- Tinassa Tucker:* Yeah.
- Jamie King:* What would you say changed over time? You mentioned this that they put up the gates and everything.
- Tinassa Tucker:* Well, they had remodeled the apartments on the inside when my auntie with my daughter, I ____ when she was livin' over there and they had just started remodeling the apartments, so on the inside, there were showers and they had ____ patrol over there and they put new doors and windows and tubs and showers, sinks, everything was new and like if somebody moved, they'll go and tear the apartments up, you know, but neighbors they see you there, they goin' report it to the office and you get put out.
- Jamie King:* ____ go to the bathroom I think. What about changes in the neighborhood, like this area around here, have you noticed any changes that have happened?

Tinassa Tucker: Yes, there is. They done torn down. You don't see no _____ they moved to – they done had moved to the house over there and he says, "I don't go over there, I stay here, in house, everywhere, I don't even go there because they whole lotta trouble and stuff over there."

Jamie King: In the – without the _____?

Tinassa Tucker: Yeah, uh-huh.

Jamie King: So you feel like was there trouble before?

Tinassa Tucker: Nah, nah because you know people had stopped movin' and the neighbors start reportin', you know, the things that was goin' on over in _____, the _____ he was strict and he seen anything goin' on, on your porch, he pull that out but they mostly come over there, like at 6:00 p.m. to 7:00 p.m. In the afternoon they know that the office is closed and they'll come over there and start trouble and police come over there and leave, you know what I mean? They'll come back and peoples be in for _____ gettin' hurt, so I'm kinda glad that they tore 'em down, start peoples _____ over, the ones that don't know how to get out and take care they self, there's a good change for them, a good start for the ones who don't know how to go out and be on they own, livin' off the government assistance and stuff like that.

Jamie King: Do you think it's been a good thing for you to be able to be --?

Tinassa Tucker: Yeah because the whole time that I worked – I mean I worked there. I wasn't livin' off the government assistance, you know, _____, so but it is okay, it's okay.

Jamie King: Where did you work while you were staying on the [crosstalk] --?

Tinassa Tucker: I worked at a hotel. I worked two jobs. I worked for a school, I worked for _____ Friday night and by morning, I worked at a hotel, I worked at bar tendering and then I went to be a AM server, I mean a AM cook, yeah.

Jamie King: And how did you get to your jobs from there, did you have a car?

Tinassa Tucker: _____, car, you know, my car. I had trouble with my car because my brother had taken it before I had ride the bus, you know, it didn't _____ not long, you know, it didn't work, so I don't they charged it but my rent went up but they wanted mostly like \$200.00 sumpin' they wanted because I don't have light bills and if

you don't – might come out of ____, the ____ would be like \$5.00 and \$10.00.

Jamie King: Right.

Tinassa Tucker: Yeah.

Jamie King: Because we were talking to I think your cousin about this yesterday. She was saying that you paid in the excess of your utilities, so she said the most she ever had was \$30.00.

Tinassa Tucker: Yup, it wasn't – it wasn't – it wasn't much.

Jamie King: Is that hard to adjust to in coming out of that because you started to pay your utility bills or --?

Tinassa Tucker: No, because they wasn't just high, you know, they wanted to pay us \$50.00, \$75.00, it was never that much, so with your rent, my rent be like \$300.00 sumpin' after because I was working and – and, yeah, I was workin'.

Jamie King: The jobs that you worked, were they both full-time jobs?

Tinassa Tucker: Yeah, mmm-hmm.

Jamie King: That's good. How did you get those jobs?

Tinassa Tucker: Well, the jobs where I went to at Airways, the Hampton Inn had a job fair and I went and applied for the job and had called me to my second job but I wasn't there for three years. Well, for three and a half years, I had there been before – I had moved to ____ and they had the jobs, so I was there a while, so it's only how you get picked, you know, your name get pulled, only if you work you'll receive any income. They have the call back and maybe you is on the waiting list to get called – keep it on the waiting list so it might be years before you – it took me five years to get in here and I ____.

Jamie King: So the job fair that was at Airways, out of Airways, did – was that for people at Clayborn Homes or was that [crosstalk] --

Tinassa Tucker: It was for everybody.

Jamie King: For everybody?

Tinassa Tucker: Mmm-hmm.

Jamie King: And you used – so it wasn't like they made ___ arrangements?

Tinassa Tucker: Nah, nuh-uh, it was local.

Jamie King: Okay.

Tinassa Tucker: Mmm-hmm.

Jamie King: Well, that was the other thing I guess to ___.

Stephanie Jones: Did you ever join a union?

Tinassa Tucker: Nah.

Jamie King: Didn't have any experience with that or anything?

Tinassa Tucker: No.

Jamie King: How did you balance your job and taking care of your daughter and --?

Tinassa Tucker: Now my second job it was Monday through Friday. My morning job, it's a job on different days, doin' ___ my ___ keeping my daughter on my ____, I had ___ to watch her, so I could ___ and maybe ___ take on my child and take on the house itself.

Jamie King: Right, did you ever rely on your neighbors at Clayborn Homes?

Tinassa Tucker: Nah.

Jamie King: Just your [crosstalk] --

Tinassa Tucker: I was – I was, you know, speakin' to 'em and nah, nah. That's my daughter, yeah.

Jamie King: Does she go to school around here or --?

Tinassa Tucker: Goes to Georgia, mmm-hmm.

Jamie King: So you said you ___ other people but did that ever feel like a community to you living in Clayborn Homes?

Tinassa Tucker: Yeah because the one that I lived in – by, I knew they kids. Well, they kids and we went to school together so I know 'em and, yeah, but ___ we go over they house and stuff, they do that.

- Jamie King:* Right but had you known them from when you were growing up?
- Tinassa Tucker:* Yeah.
- Jamie King:* So those people [crosstalk] --?
- Tinassa Tucker:* Yeah, I knew they kids. We went to school together, so yeah.
- Jamie King:* Did you have any neighborhood traditions like block parties or barbeques?
- Tinassa Tucker:* They would have – a lotta them would have ___ drinkin’ and stuff like that.
- Jamie King:* Right.
- Tinassa Tucker:* And chilled food and stuff like that because kids being – kids – and all them.
- Jamie King:* But did you have any parties for the holidays or things like that?
- Tinassa Tucker:* We both did, my grandma had parties, if they had this stuff, so during holidays and stuff, they ___ some of ‘em had – I might’ve had somethin’ in the house like on Friday or Saturday, yeah.
- Jamie King:* That’s good. Did you feel like you trusted the people that you lived around?
- Tinassa Tucker:* Yeah, they was – they was good peoples, they were mostly older, old people, so they used to look out – nice ___ homes, they used to call me and let me know my daughter come home. I ___ you know, between 16 and ___ so it was secure that way.
- Jamie King:* Do you feel like you relied on them for support or --?
- Tinassa Tucker:* Yeah.
- Jamie King:* What type of support would you say?
- Tinassa Tucker:* I asked them stuff about the friends stayed with them, cookin’ and keepin’ yards cleaned and the lines – the lines for our clothes out and stuff like that and a lotta leaks and all that kinda stuff.
- Jamie King:* So they were really helpful?
- Tinassa Tucker:* Yeah.

- Jamie King:* And they would answer your questions?
- Tinassa Tucker:* Yeah, mmm-hmm.
- Jamie King:* That's good. How did you get the news or gossip for the ____?
- Tinassa Tucker:* They'd pass out brochures and stuff that come in your mail, like early in the mornin' and they done put sumpin' in your door, that's how you know about it. Even ____ something they used to have a ____.
- Jamie King:* So those fires and stuff, we've heard about Miss Cheryl who used sit out [*crosstalk*] --
- Tinassa Tucker:* Cheryl.
- Jamie King:* Yeah.
- Tinassa Tucker:* Uh-huh.
- Jamie King:* People said that maybe she told some of the neighborhood gossip and stuff.
- Tinassa Tucker:* She'd be fine, said what's goin' on, there wasn't nothin' wrong with her.
- Jamie King:* Oh, no, no. We wanted to talk to her just to hear what she has to say and what she's interested in and so we think that ____, so your family was safe living there, did you feel safe when you were there?
- Tinassa Tucker:* Yeah.
- Jamie King:* Okay, you never had any ____.
- Tinassa Tucker:* Nah, I ain't never had no ____, nothing.
- Jamie King:* What kinds of activities did you do as a family in ____?
- Tinassa Tucker:* Went to the park, ____ farm, Disneyworld and stuff like that.
- Jamie King:* That's fun. Okay, so ____ a little bit that people felt like – especially people who grew up in ____ felt like there was, in some way, like, the neighborhood took responsibility for taking care of the kids, so, you know, uhh, everybody was watchin' everybody's

kids, like somebody might tell you to mind them even with your
____ [crosstalk] --

Tinassa Tucker: Mom would be doin' something.

Jamie King: Yeah, yeah.

Tinassa Tucker: Yeah.

Jamie King: Did you feel like that when you were growing up, or --?

Tinassa Tucker: Uhh, yeah.

Jamie King: Just how people – do you feel like that was the way when you were there with your daughter, people were --?

Tinassa Tucker: Uhh, yeah, it was more safer when my mom was _____. ____ tell what was goin' on, someone could keep they self.

Jamie King: Yeah, more so when you moved back in, people kept to themselves?

Tinassa Tucker: Mmm-hmm.

Jamie King: Do you mind if we turn the television down just a little bit? All right, perfect. What did you like best about living in Clayborn Homes?

Tinassa Tucker: Oh, it was quiet. It was my first time havin' my own place, so it was a _____ to me to be on my own, take from my own business, stuff like that but I used to go they meetings, stuff like that, and when they made something my daughter would go over there and so I would _____. Every weekend they had somethin' for the kids over there, so I was always over there helping out. I used to work there, too.

Jamie King: Oh yeah?

Tinassa Tucker: I used to go there and help out. They have breakfast over there and stuff to feed the hungry and they give out food just the _____ and we go over there and help out over there. They had some good programs for the ones who wanna do with – and go out and walk around with them and pass out papers for church and stuff like that. They hadda whole lotta activities over there for the ones who wanted to get out and do somethin'.

- Jamie King:* Do you remember those activities from when you were younger, like, did they do that sorta thing?
- Tinassa Tucker:* We used to go up to the park, we used to ____ downtown, uphill, we go to the church and the museum, the ____ ____, the police – what was it called? Uhh, I know it's down on ____, we used to take her down on ____ and stuff like that. We have the good activities that we used to ____ with the kids and now I ain't do too much with other kids. They always fight, curse and jerk away from wrong peoples and so they stopped a whole lotta activities, yeah.
- Jamie King:* What would you say was the biggest challenge of living at Clayborn House?
- Tinassa Tucker:* Actually you had to study yourself, invite peoples in your house and they know you gone, they'll break in and, you know, but I had storm doors, you know, so I was – but I didn't have no whole lotta activities and traffic and stuff in and outta the house.
- Jamie King:* So that was hard to try to steady yourself?
- Tinassa Tucker:* Mmm-hmm, but it wasn't like that goin' on over there. It wasn't nobody breakin' into your house and stuff. If they know that you move, that your door be open but as far as people threatenin' your house there wasn't none of that goin' on over there. It was just people fighting and just about all, you know?
- Jamie King:* Do you remember any people who stand out as like leaders in your mind, positive leaders who --?
- Tinassa Tucker:* Oh, uhm, nah, well, basically, the older people, mostly, the Emmanuel Center, I used to hang over there a lot with people who be with the church.
- Jamie King:* So Father Hubbard and people like that?
- Tinassa Tucker:* Mmm-hmm.
- Jamie King:* Yeah, you'd say those were good leaders within the community?
- Tinassa Tucker:* Mmm-hmm, and I just I don't know if I ____, already, because my cousin had a whole lotta ____, so I didn't need no friends to be around and keep up the gossipin' and keep up this and I – I didn't need that because I had my family to be around.

Jamie King: [Laughter] Lots of family?

Tinassa Tucker: Yup. [Laughter]

Jamie King: So how successful do you feel like you were getting MHA to provide help for you and funding?

Tinassa Tucker: It was good because my mama done lived over there, you know, and ____ and we always like my mama had moved from the Clayborn Home and we always lived in the house and we always lived in ____ and stuff like that, so it wasn't nothin' that I would've been missing, you know, to be over here in the projects but it was all my friends that was over here in South Memphis, so I didn't get none of that out there on **Frasier**, so we used to always come over here but to hang out our friends and invite 'em to parties and stuff, playing with their family and stuff, so it's understandable for me a _____, you know, to hang over with my friends and I mean I hadda baby there and so I hadda – I got to get me on my own, my mamma hadda be on her own, my brother and my sister – sister and her baby, so I hadda get on my own, so I had signed up and they called me, yup.

Jamie King: So they – you felt like they were pretty helpful in the process?

Tinassa Tucker: Mmm-hmm.

Jamie King: Did you ever go through the Ross Program?

Tinassa Tucker: Yeah, I was in that.

Jamie King: Mmm-hmm, so can you talk a little bit about that, what was that like?

Tinassa Tucker: Oh, they done send the brochures and mailed somethin' about job fairs and they had some event goin' on and ____ houses and _____, like you if you was behind on your rent they would help you but only if you tell them but if you don't tell 'em, they wouldn't know because they don't be lookin' to your private – tell them, yeah.

Jamie King: So do you feel that was helpful?

Tinassa Tucker: Yeah, that was – it was good.

Jamie King: Yeah, was that when you first moved in and on your own that you felt that _____?

Tinassa Tucker: Oh, I don't – I – actually, I don't even know how I got into the Ross Program, I just know I did brochures and mail – like what is this?! And I had counter ____ like a caseworker that had ____ with the Ross Program and he had said I found out.

Jamie King: Who was your caseworker, do you remember her name?

Tinassa Tucker: I know it was a lady but she had a nail salon and I had left in an hour and shoot, I went, unless I'm mistaken.

Jamie King: Okay, that's good, so you don't remember her?

Tinassa Tucker: Nah, I don't remember her name.

Jamie King: You don't remember the new one, either?

Tinassa Tucker: No.

Jamie King: Uhm, that's okay.

Stephanie Jones: Do you ever feel like there are people who came into the Clayborn Homes and sort of meddled there and didn't belong there? You talked a little about how these policies where they said, "Nobody can have guests and you hafta be responsible when your guests come in or whatever but do you feel like there were other people who came and meddled in there, maybe like preachers or researchers or anybody who you were like – you felt like they didn't belong there?"

Tinassa Tucker: Well, they did a good job at it but if you didn't go about their rules, parrying, you know, people get drunk and fighting, no. I mean, the neighbors got to say somethin' because they gonna ____, you, too, for it – they gonna be like, "Why didn't you call in," you know about some trouble goin' on, then the manager might say that, "You know, do the – you have the right to call me if somethin' goin' on," but it was kinda who they like started it – started that, came down the ____.

Jamie King: Well, do you feel like they're sometimes who didn't belong in the community?

Tinassa Tucker: Nah.

Jamie King: Oh, okay, good. How did you feel when you learned about the plan to demolish Clayborn Homes?

Tinassa Tucker: It was _____. When I first heard about it, like, “Oh, that’s crazy,” something you would never get ___ on they own to see how life is because they around – they was \$35.00 rent or \$45.00 rent, that ain’t even nothing. There’s nothing there. I mean, they not even [crosstalk] --

Jamie King: No real _____.

Tinassa Tucker: Yeah, well a lotta people would love to pay rent like that but they just take advantage of it, not goin’ to they class, no _____ classes and stuff and I don’t think they wanna receive this – the Family First and they food stamps and they – that is not enough to take care of your family. Some people survive off of that. I can’t survive on that. I was like shocked.

Jamie King: Yeah.

Tinassa Tucker: I can’t survive on no \$142.00 a month.

Jamie King: Yeah.

Tinassa Tucker: That’s not enough money to manage, so I didn’t.

Jamie King: So you – but you felt like it was a good thing and helped people get out of it? Do you feel like you were given enough information and support when they told you needed to move out?

Tinassa Tucker: Well, they was takin’ us through a whole lotta runaround, so they didn’t get to know – well, they had been talkin’ about this four or five years ago that they was gonna tear it down but it never had happened so when they finally it happened, everybody surprised, shocked, you know, don’t know, you know, when they gonna go because some people old light bills, like I was saying, like, old light bills, they was worried about it, if they gonna get put out or else they got family members or go to _____ and stuff like that, so – but it didn’t happen like that but once we did all light bill, they still moved them, so it was kinda cool, they loaded ‘em out like that but some people really needs to get it outta there and build they house, don’t wanna live off the government and live in a house and stuff.

Jamie King: So but you felt like they did give you a whole different runaround. You said like [crosstalk] --

Tinassa Tucker: Well, nah, because I didn’t have no light bill or nothin’ like that so I _____ hafta go out and find me somewhere, where I did live _____ that they had given me, so, yeah.

- Jamie King:* Did they help you [crosstalk] --
- Tinassa Tucker:* That was fine.
- Jamie King:* Did they help you find a place to live?
- Tinassa Tucker:* Yeah, I leave they ___ down and well, actually your money has it – let you – so what – they ran your ___ where you’re goin’ based on one thing, you know, your money had.
- Jamie King:* Did they provide like transportation for you to ____ to see this house or [crosstalk] --
- Tinassa Tucker:* Nah.
- Jamie King:* Cordoba is there where it [crosstalk] --
- Tinassa Tucker:* Nah.
- Jamie King:* They didn’t do any of that?
- Tinassa Tucker:* Nah.
- Jamie King:* So you did all that here?
- Tinassa Tucker:* Yeah, on your own. All they gave you was your voucher; tell you how much it was.
- Jamie King:* Yeah but they didn’t say, “There’s a property out in Cordoba or here’s” [crosstalk] --
- Tinassa Tucker:* Nah, but it but it be like ___ the house, they’ll give you houses, you know, everything you could go to but mostly houses on the ___ station, they got people tie ‘em up and you have – your home only hafta pay for it and so they wanted a separate Section 8 and everything, so it was kinda hard for most of the people who had four and five kids had wanted to move in the house but it was hard on them because they wanted a separate Section 8, yeah.
- Jamie King:* And you didn’t feel like – I mean did MHA provide help for those people who are trying to?
- Tinassa Tucker:* Yeah, half of them moved into apartments, compounds and stuff.
- Stephanie Jones:* Why wouldn’t someone accept Section 8, do you know some of the reasons why a landlord wouldn’t take that

Tinassa Tucker: Because some of ‘em set apartments up and they landlords had to pay for it and they ain’t got time to pay for kids tearing down doors and door handles and sinks.

Jamie King: Right.

Tinassa Tucker: You know person who will watch they kids – kids do a whole lotta stuff, you know, they do stuff quick if you don’t watch ‘em. They put holes in the walls and stuff like that.

Stephanie Jones: So that’s just kinda like the thoughts that come to mind with Section 8, the landlords, like, “You’re gonna ruin the house?”

Jamie King: You rent it, yeah.

Stephanie Jones: Right.

Tinassa Tucker: Yeah, you rent it, yup. You ain’t rentin’-to-own, you just rentin’ it, mmm-hmm.

Jamie King: Are you still in contact with people who you lived within Clayborn Homes?

Tinassa Tucker: Oh, two friends. I got one friend here, she moved her duplex house, it’s really nice. She got two and a half bathroom, yeah, it’s real nice.

Jamie King: That’s close to around here or --?

Tinassa Tucker: Yeah, she moved close around but she said she don’t know nowhere else, you know, out far. She don’t wanna get stranded and stuff like that, yeah, mmm-hmm.

Jamie King: How do you stay in contact with her, just seein’ her or --?

Tinassa Tucker: Talk with her. I talk with her on the phone and I – every time we see each other.

Jamie King: So what are your hopes for your family now?

Tinassa Tucker: Just wanna get better, you know? Why we moved out so far to – the house on ____ finally been over here, South Memphis, I mean, you know?

Jamie King: Yeah.

Tinassa Tucker: So basically moved out, so they moved traffic and people coming over and pieces, that's what it is, in pieces.

Jamie King: Do you think it – do you find it peaceful over there, it's better?

Tinassa Tucker: Yeah.

Jamie King: So can you talk a little bit about case management? I mean, you've been contacted by space managers since you relocated?

Tinassa Tucker: Nah.

Jamie King: No one's called you?

Tinassa Tucker: Nah, no one's callin' in because they been busy because we call 'em they don't answer, hafta leave a message and it'll be four or five days before you hearin' from 'em.

Jamie King: Who are – do you know who these people are, do you have anybody's names or nothin' like that? Yup and did they give you their numbers?

Tinassa Tucker: They give you a call, you know, if you need anything.

Jamie King: Yeah, but you haven't called her?

Tinassa Tucker: No because I don't need to talk to 'em.

Jamie King: Yeah, what kinda services did they say that they were offering before they said, "So here's our card, you can call us if you need help with anything?"

Tinassa Tucker: No, it's like if you have problems wiccho landlord or, you know, your neighbors, or sumpin', they don't like what's goin' on, call them and they'll find you somewhere else.

Jamie King: Okay, okay but you feel like you've been pretty happy with where you are do you don't need to call 'em?

Tinassa Tucker: No.

Jamie King: Do you know anybody, like, who – maybe your friend who lives in the duplex, did – has she talked to any of the case managers or --?

Tinassa Tucker: I'm not sure.

- Stephanie Jones:* What types of case management do you think would be helpful if you -- if they were calling, what would you ask for?
- Tinassa Tucker:* Basically nothin'.
- Jamie King:* You said that if you call them, they call you back in four or five days. Have you had that experience? Have you called them and tried to get any contacts with them and they --?
- Tinassa Tucker:* Mmm, yeah.
- Stephanie Jones:* What did you call them for?
- Tinassa Tucker:* I called one of 'em because I think it was closer to my -- my expiration date on my voucher and I didn't find nothin' at that time for me to call 'em and tell 'em for there to be a little time.
- Jamie King:* Okay, I got it.
- Tinassa Tucker:* So.
- Jamie King:* And they call back a few days later?
- Tinassa Tucker:* Yeah, basically we hadda go down there and talk to 'em because if you call 'em on the phone, you won't get no answer because they always tied up or on a break.
- Jamie King:* Who is that? Do you remember who that was that you finally got in contact with while you all were down there?
- Tinassa Tucker:* Nah, because if you call one number, they'll ask you -- they ask you whatchoo need and we wanna found the answer to a question there to tell you to ____ come out and stuff like that.
- Jamie King:* So you call and make sure you call Urban Strategies or do you call Memphis Help, either of them?
- Tinassa Tucker:* Memphis Help.
- Jamie King:* Memphis Help?
- Tinassa Tucker:* Mmm-hmm.
- Jamie King:* That's all my questions. Do you have any follow-up questions?
- Stephanie Jones:* No, that was good. That was really helpful. I appreciate it.

- Tinassa Tucker:* Uh-huh, you're very welcome.
- Stephanie Jones:* I'm really interested in this Ross Grant thing because I never really heard of that before but some people, I guess, had gotten it. Do you know of anyone else who got the Ross ____?
- Tinassa Tucker:* Nuh-uh, no, I didn't know about it because we had a whole lotta activities down in that building, all them floors; I didn't know where they were going. I ____ a restaurant down there and offices and stuff like that, Ross Section 8 down there and that's most of it, I just been, you know, ____.
- Jamie King:* And do you know when that stopped, when you stopped getting the Ross Grant, I mean, like did it?
- Tinassa Tucker:* Nah, I think the last time I took – I had gotten a brochure, that was something outta Christmas card but I didn't never attend the party, so then they had gotten a new case manager.
- Jamie King:* And you don't remember what year that was, that Christmas party?
- Tinassa Tucker:* Nah.
- Jamie King:* Thank you very much.
- Tinassa Tucker:* Oh, you're welcome.
- Jamie King:* You've been really helpful.
- [End of Audio]*